Government Rajindra College Bathinda
Student Feedback Analysis Report (2021-22)

Feedback is an essential part of learning outcomes and in order to receive feedback from students a Google form was shared. Parents are being informed about students learning outcome and performance in extra-curricular activities. Suggestions were invited to enhance quality of education.

The feedback form contains 15 questions related to college performance in teaching quality, learning outcome, college infrastructure, facilities and atmosphere. Total 415 students participated in feedback. The result of the feedback analysis is given in Pie Chart presentation.

Question Table and responses frequency

1. **How much of the syllabus is covered in the class?** ਕਲਾਸ ਵਿੱਚ ਕਿੰਨਾ ਕੁ ਸਿਲੇਬਸ ਕਵਰ ਕੀਤਾ ਗਿਆ ਸੀ?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	30 to 54%	3	.7	.7	.7
	55 to 69%	23	5.5	5.5	6.3
	70 to 84%	86	20.7	20.7	27.0
	85 to 100%	301	72.5	72.5	99.5
	Below 30%	2	.5	.5	100.0
	Total	415	100.0	100.0	

2. **How well are the teachers able to communicate?** ਅਧਿਆਪਕ ਕਿੰਨੀ ਚੰਗੀ ਤਰ੍ਹਾਂ ਸੰਚਾਰ ਕਰਨ ਦੇ ਸਨ?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always effective	361	87.0	87.0	87.0
	Generally ineffective	8	1.9	1.9	88.9
	Just satisfactorily	11	2.7	2.7	91.6
	Sometimes effective	31	7.5	7.5	99.0
	Very poor communication	4	1.0	1.0	100.0
	Total	415	100.0	100.0	

3.   The teacher's approach to teaching can best be described as ਅਧਿਆਪਨ ਪ੍ਰਤੀ ਅਧਿਆਪਕ ਦੀ ਪਹੁੰਚ ਹੇਠ ਅਨੁਸਾਰ

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Excellent	285	68.7	68.7	68.7
	Fair	1	.2	.2	68.9
	Good	33	8.0	8.0	76.9
	Poor	4	1.0	1.0	77.8
	Very good	92	22.2	22.2	100.0
	Total	415	100.0	100.0	

4. Fairness of the internal evaluation process by the teachers. ਅਧਿਆਪਕਾਂ ਦੁਆਰਾ ਅੰਦਰੂਨੀ ਮੁਲਾਂਕਣ ਪ੍ਰਕਿਰਿਆ ਦੀ ਨਿਰਪੱਖਤਾ

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Always fair	363	87.5	87.5	87.5
	Sometimes unfair	18	4.3	4.3	91.8
	Unfair	5	1.2	1.2	93.0
	Usually fair	28	6.7	6.7	99.8
	Usually unfair	1	.2	.2	100.0
	Total	415	100.0	100.0	

5.   Was your performance in assignments discussed with you? ਕੀ ਅਸਾਈਨਮੈਂਟਾਂ ਵਿੱਚ ਤੁਹਾਡੀ ਕਾਰਗੁਜ਼ਾਰੀ ਬਾਰੇ ਤੁਹਾਡੇ ਨਾਲ ਚਰਚਾ ਕੀਤੀ ਗਈ ਸੀ?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Every time	341	82.2	82.2	82.2
	never	4	1.0	1.0	83.1
	Occasionally/Sometimes	11	2.7	2.7	85.8
	rarely	15	3.6	3.6	89.4
	Usually	44	10.6	10.6	100.0
	Total	415	100.0	100.0	

6.   The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. ਤੁਹਾਡੀ ਸੰਸਥਾ ਵਿੱਚ ਅਧਿਆਪਨ ਅਤੇ ਸਲਾਹ ਦੇਣ ਦੀ ਪ੍ਰਕਿਰਿਆ ਤੁਹਾਨੂੰ ਬੋਧਾਤਮਕ, ਸਮਾਜਿਕ ਅਤੇ ਭਾਵਨਾਤਮਕ ਵਿਕਾਸ ਵਿੱਚ ਸਹਾਇਤਾ ਕਰਦੀ ਹੈ।

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Marginally	2	.5	.5	.5
	Moderately	15	3.6	3.6	4.1
	Not at all	4	1.0	1.0	5.1
	Significantly	205	49.4	49.4	54.5
	Very well	189	45.5	45.5	100.0
	Total	415	100.0	100.0	

7. **The institution provides multiple opportunities to learn and grow.** ਸੰਸਥਾ ਸਿੱਖਣ ਅਤੇ ਵਧਣ ਦੇ ਕਈ ਮੌਕੇ ਪ੍ਰਦਾਨ ਕਰਦੀ ਹੈ।

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	141	34.0	34.0	34.0
	Disagree	12	2.9	2.9	36.9
	Neutral	25	6.0	6.0	42.9
	Strongly agree	141	34.0	34.0	76.9
	Strongly disagree	96	23.1	23.1	100.0
	Total	415	100.0	100.0	

8. **Teachers inform you about your expected competencies, course outcomes and programme outcomes.** ਅਧਿਆਪਕ ਤੁਹਾਨੂੰ ਤੁਹਾਡੀਆਂ ਅਨੁਮਾਨਿਤ ਯੋਗਤਾਵਾਂ, ਕੋਰਸ ਦੇ ਨਤੀਜਿਆਂ ਅਤੇ ਪ੍ਰੋਗਰਾਮ ਦੇ ਨਤੀਜਿਆਂ ਬਾਰੇ ਸੂਚਿਤ ਕਰਦੇ ਹਨ

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Every time	353	85.1	85.1	85.1
	Never	3	.7	.7	85.8
	Occasionally/Sometimes	10	2.4	2.4	88.2
	Rarely	7	1.7	1.7	89.9
	Usually	42	10.1	10.1	100.0
	Total	415	100.0	100.0	

9. **The teachers explain the concepts through examples and applications.** ਅਧਿਆਪਕ ਉਦਾਹਰਨਾਂ ਅਤੇ ਐਪਲੀਕੇਸ਼ਨਾਂ ਰਾਹੀਂ ਸੰਕਲਪਾਂ ਦੀ ਵਿਆਖਿਆ ਕਰਦੇ ਹਨ

		Frequency	Percent	Valid Percent	Cumulative Percent

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Everytime	344	82.9	82.9	82.9
	Never	4	1.0	1.0	83.9
	Occasionally/Sometimes	11	2.7	2.7	86.5
	Rarely	8	1.9	1.9	88.4
	Usually	48	11.6	11.6	100.0
	Total	415	100.0	100.0	

10. **Teachers are able to identify your strengths and weaknesses and help you to overcome them.** ਅਧਿਆਪਕ ਤੁਹਾਡੀਆਂ ਖੂਬੀਆਂ ਅਤੇ ਕਮਜ਼ੋਰੀਆਂ ਦੀ ਪਛਾਣ ਕਰਨ ਦੇ ਯੋਗ ਹੁੰਦੇ ਹਨ ਅਤੇ ਉਹਨਾਂ ਨੂੰ ਦੂਰ ਕਰਨ ਵਿੱਚ ਤੁਹਾਡੀ ਮਦਦ ਕਰਦੇ ਹਨ।

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Everytime	335	80.7	80.7	80.7
	never	5	1.2	1.2	81.9
	occasionally	13	3.1	3.1	85.1
	rarely	14	3.4	3.4	88.4
	Usually	48	11.6	11.6	100.0
	Total	415	100.0	100.0	

11. **Teachers encourage you to participate in extracurricular activities** ਅਧਿਆਪਕ ਤੁਹਾਨੂੰ ਪਾਠਕ੍ਰਮ ਤੋਂ ਬਾਹਰ ਦੀਆਂ ਗਤੀਵਿਧੀਆਂ ਵਿੱਚ ਹਿੱਸਾ ਲੈਣ ਲਈ ਉਤਸ਼ਾਹਿਤ ਕਰਦੇ ਹਨ

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	118	28.4	28.4	28.4
	Disagree	5	1.2	1.2	29.6
	Neutral	20	4.8	4.8	34.5
	Strongly agree	270	65.1	65.1	99.5
	Strongly disagree	2	.5	.5	100.0
	Total	415	100.0	100.0	

12. **Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for job** ਇੰਸਟੀਚਿਊਟ/ਅਧਿਆਪਕਾਂ ਦੁਆਰਾ ਤੁਹਾਨੂੰ ਨੌਕਰੀ ਲਈ ਤਿਆਰ ਕਰਨ ਲਈ soft skills, ਜੀਵਨ ਹੁਨਰ ਅਤੇ ਰੁਜ਼ਗਾਰ ਯੋਗਤਾ ਦੇ ਹੁਨਰ ਪੈਦਾ ਕਰਨ ਦੇ ਯਤਨ ਕੀਤੇ ਜਾਂਦੇ ਹਨ।

		Frequency	Percent	Valid Percent	Cumulative Percent

Valid		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	132	31.8	31.8	31.8
	Disagree	7	1.7	1.7	33.5
	Neutral	29	7.0	7.0	40.5
	Strongly agree	242	58.3	58.3	98.8
	Strongly disagree	5	1.2	1.2	100.0
	Total	415	100.0	100.0	

13. The overall quality of teaching-learning process in your institute is very good.
ਤੁਹਾਡੀ ਸੰਸਥਾ ਵਿੱਚ ਅਧਿਆਪਨ-ਸਿਖਲਾਈ ਪ੍ਰਕਿਰਿਆ ਦੀ ਸਮੁੱਚੀ ਗੁਣਵੱਤਾ ਬਹੁਤ ਵਧੀਆ ਹੈ।

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	129	31.1	31.1	31.1
	Disagree	4	1.0	1.0	32.0
	Neutral	29	7.0	7.0	39.0
	Strongly agree	248	59.8	59.8	98.8
	Strongly disagree	5	1.2	1.2	100.0
	Total	415	100.0	100.0	

14. The teachers use projector/ppt in class ਅਧਿਆਪਕ ਕਲਾਸ ਵਿੱਚ ਪ੍ਰੋਜੈਕਟਰ/ppt ਦੀ ਵਰਤੋਂ ਕਰਦੇ ਹਨ

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Agree	93	22.4	22.4	22.4
	Disagree	78	18.8	18.8	41.2
	Neutral	56	13.5	13.5	54.7
	Strongly agree	162	39.0	39.0	93.7
	Strongly disagree	26	6.3	6.3	100.0
	Total	415	100.0	100.0	

Pie Chart Elaboration of the Responses

1.How much of the syllabus is covered in the class? ਕਲਾਸ ਵਿੱਚ ਕਿੰਨਾ ਕੁ ਸਿਲੇਬਸ ਕਵਰ ਕੀਤਾ ਗਿਆ ਸੀ?

Legend:
- 30 to 54%
- 55 to 69%
- 70 to 84%
- 85 to 100%
- Below 30%
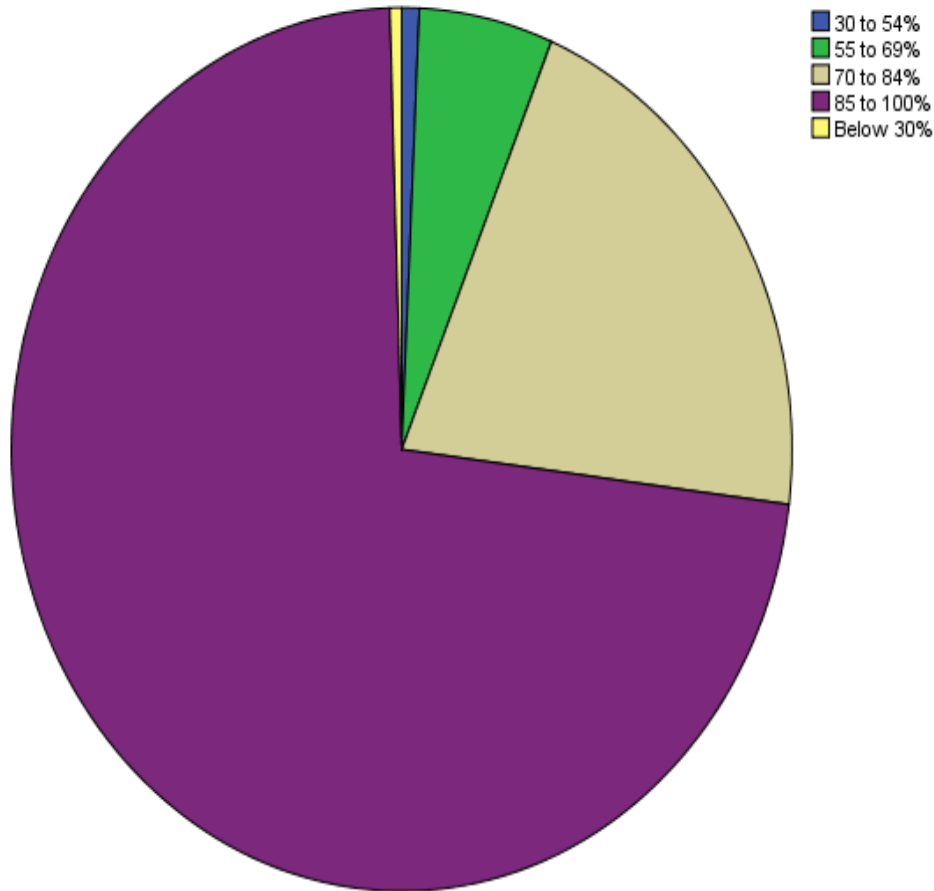
Syllabus is an important part of course delivery. Total 301 out of 415 students responded that almost complete syllabus was delivered to them. Total 387 out of 415 students, which is nearly 93% of total responses, responded that more than 70% of syllabus was delivered structurally. Govt. Rajindra College is performing well in this section continuously and after Covid era this number is quite satisfactory.

2.How well are the teachers able to communicate? ਅਧਿਆਪਕ ਕਿੰਨੀ ਚੰਗੀ ਤਰ੍ਹਾਂ ਸੰਚਾਰ ਕਰਨ ਦੇ ਸਨ?

- ■ Always effective
- ■ Generally ineffective
- ■ Just satisfactorily
- ■ Sometimes effective
- ■ Very poor communication
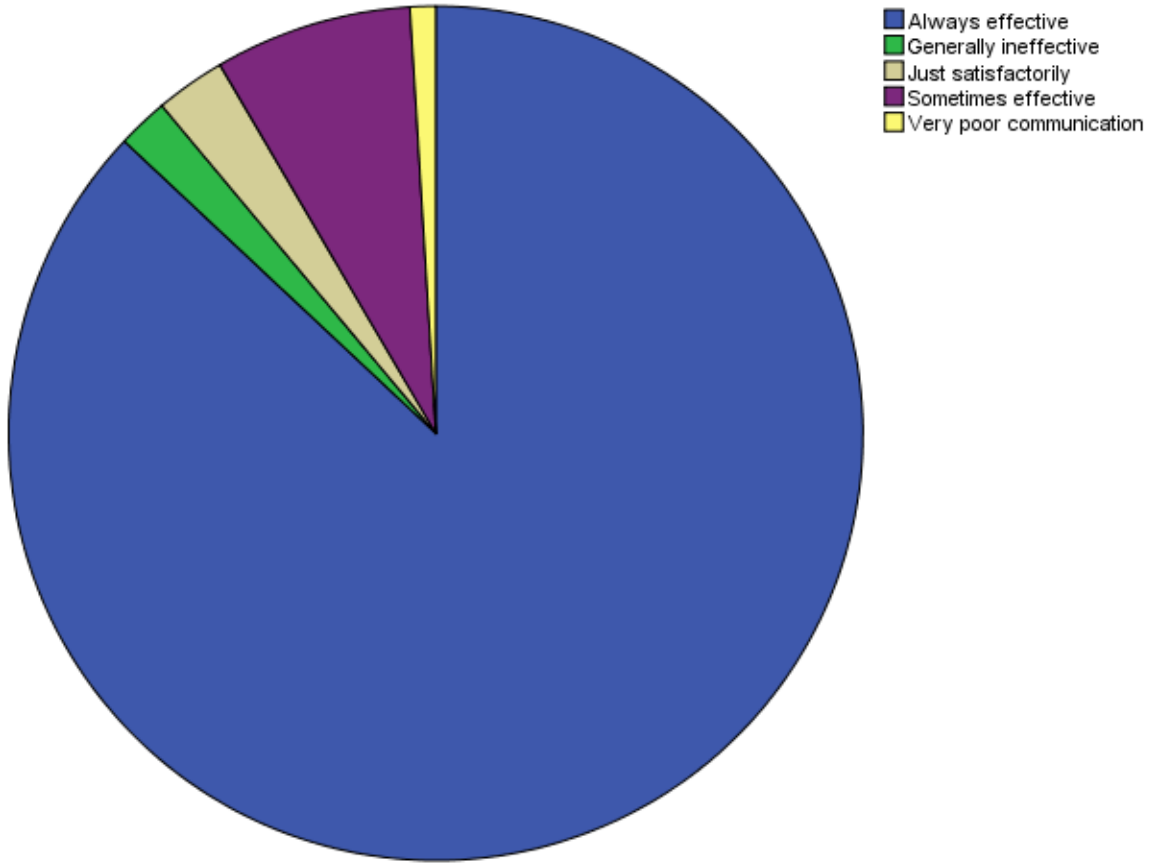
Communication is very important aspect of teaching learning process. Our institute achieved great level of satisfaction and it is quite visible in the response. "Always effective" and "Sometimes effective" have combined value of: 175 of total 199 feedbacks. That represents around 86% of total submitted responses. A significant improvement from last year's 76% satisfaction response.

3.The teacher's approach to teaching can best be described as ਅਧਿਆਪਨ ਪ੍ਰਤੀ ਅਧਿਆਪਕ ਦੀ ਪਹੁੰਚ ਹੇਠ ਅਨੁਸਾਰ

- ■ Excellent
- ■ Fair
- □ Good
- ■ Poor
- □ Very good
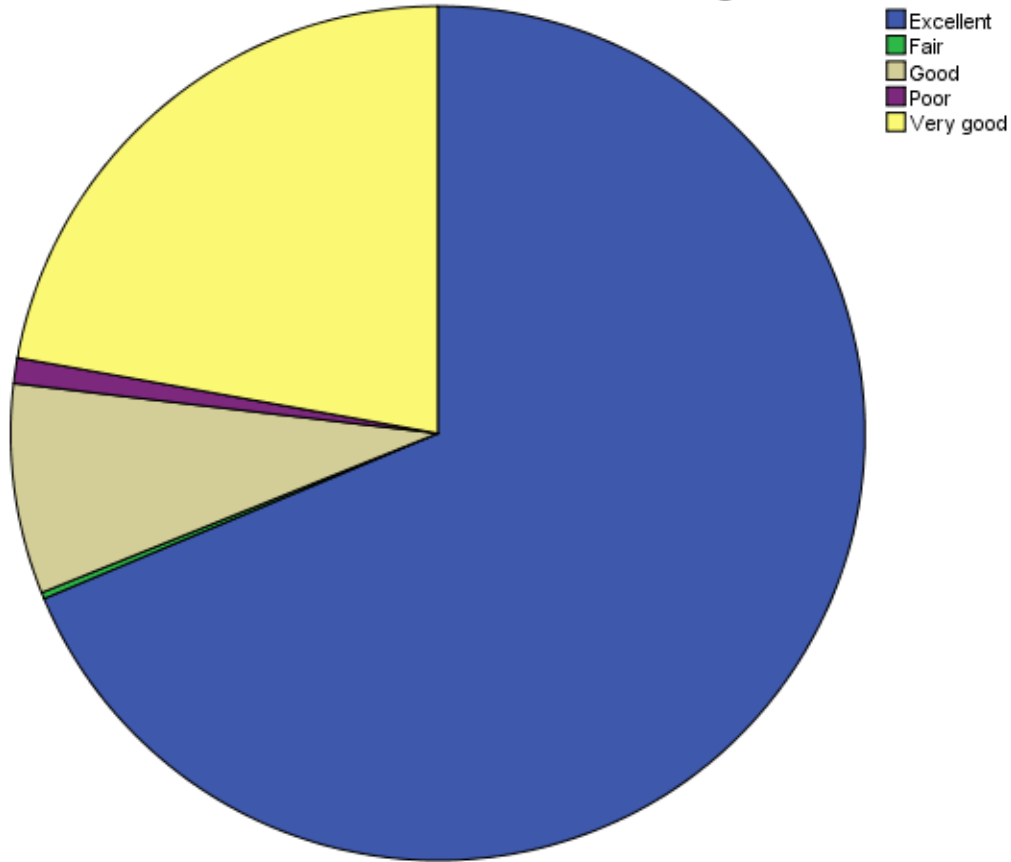
Teachers of the Government Rajindra College Bathinda Focus on conceptual clarity and applied aspect of particular subject. 377 out of 415 students responded with "Excellent" and "Very good", which means 91% students are happy with the teaching approach the college adheres.

4. Fairness of the internal evaluation process by the teachers. ਅਧਿਆਪਕਾਂ ਦੁਆਰਾ ਅੰਦਰੂਨੀ ਮੁਲਾਂਕਣ ਪ੍ਰਕਿਰਿਆ ਦੀ ਨਿਰਪੱਖਤਾ

Legend:
- Always fair
- Sometimes unfair
- Unfair
- Usually fair
- Usually unfair
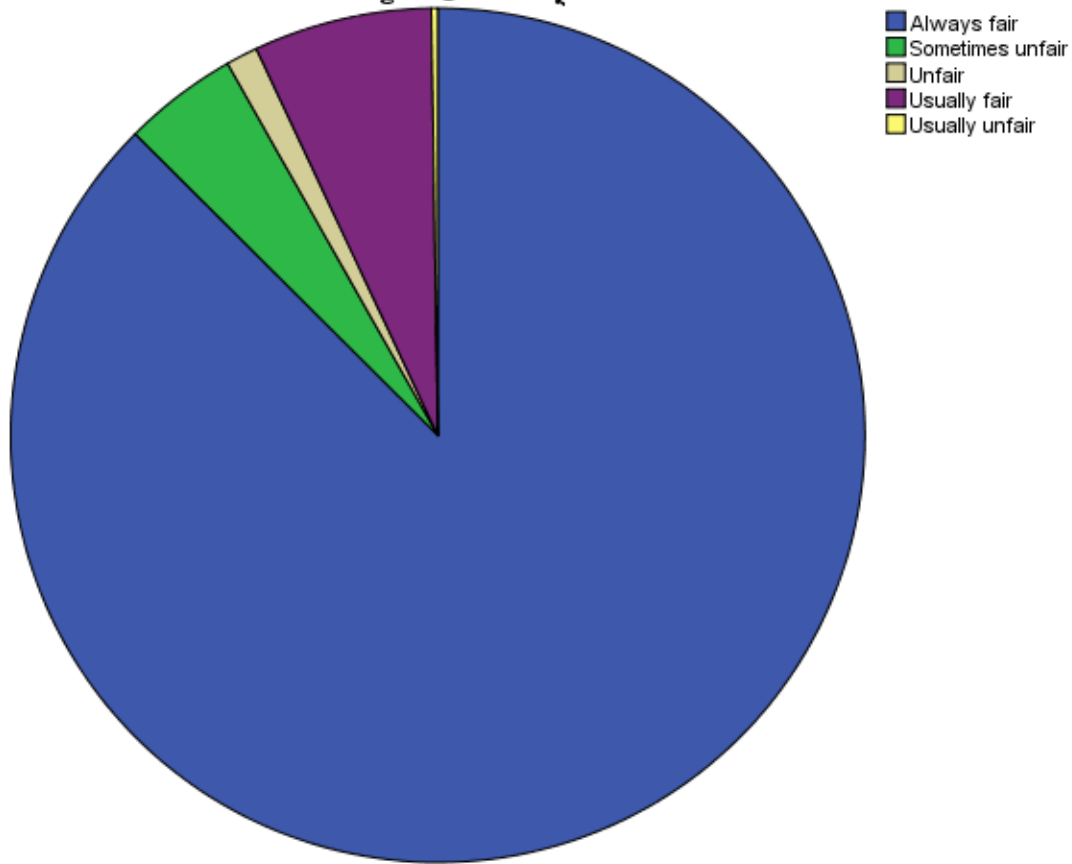
Fairness and equality are most of the important factors in socio-academic connect of students. Fair internal evaluation is a way to exercise and uphold the principle of equality. An institution can perform outstanding consistently if equality and unbiasedness are its essential part. 391 out of 415 respondents rated the institute with "always fair and usually fair. That represents nearly 94% of total students. The institute betters its performance from last years 90% score.

5.Was your performance in assignments discussed with you? ਕੀ ਅਸਾਈਨਮੈਂਟਾਂ ਵਿੱਚ ਤੁਹਾਡੀ ਕਾਰਗੁਜ਼ਾਰੀ ਬਾਰੇ ਤੁਹਾਡੇ ਨਾਲ ਚਰਚਾ ਕੀਤੀ ਗਈ ਸੀ?

Legend:
- Every time
- never
- Occasionally/Sometimes
- rarely
- Usually
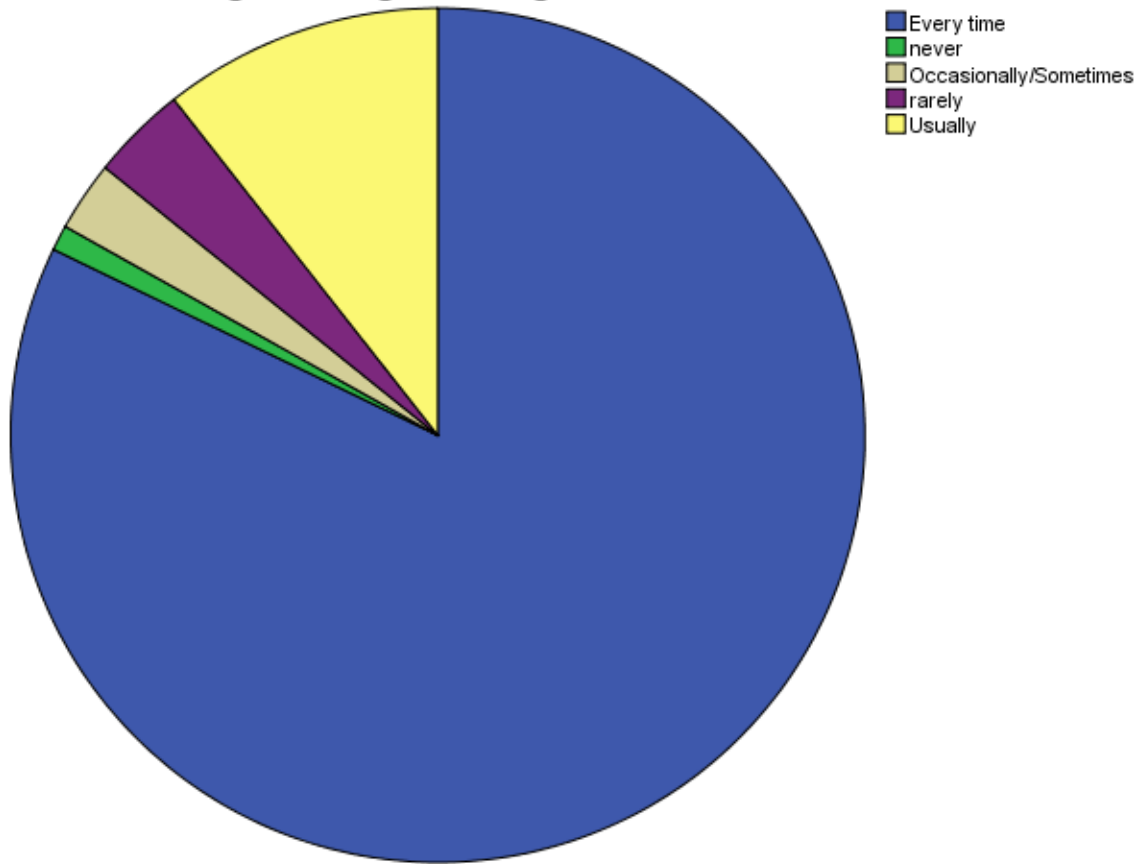
Previous year was largely affected with Covid-19 so a 100% quality evaluation couldn't maintained. But this year the institute performed excellent. "Every time" and "usually" have combined value of: 355 out of 415 feedbacks. That means around 93% students have validated transparent evaluation process. The number is quite significant against previous year's 72% mark. The efforts institute made definitely help the students in qality learning.

6.The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. ਤੁਹਾਡੀ ਸੰਸਥਾ ਵਿੱਚ ਅਧਿਆਪਨ ਅਤੇ ਸਲਾਹ ਦੇਣ ਦੀ ਪ੍ਰਕਿਰਿਆ ਤੁਹਾਨੂੰ ਬੋਧਾਤਮਕ, ਸਮਾਜਿਕ ਅਤੇ ਭਾਵਨਾਤਮਕ ਵਿਕਾਸ ਵਿੱਚ ਸਹਾਇਤਾ ਕਰਦੀ ਹੈ

Legend:
- Marginally
- Moderately
- Not at all
- Significantly
- Very well
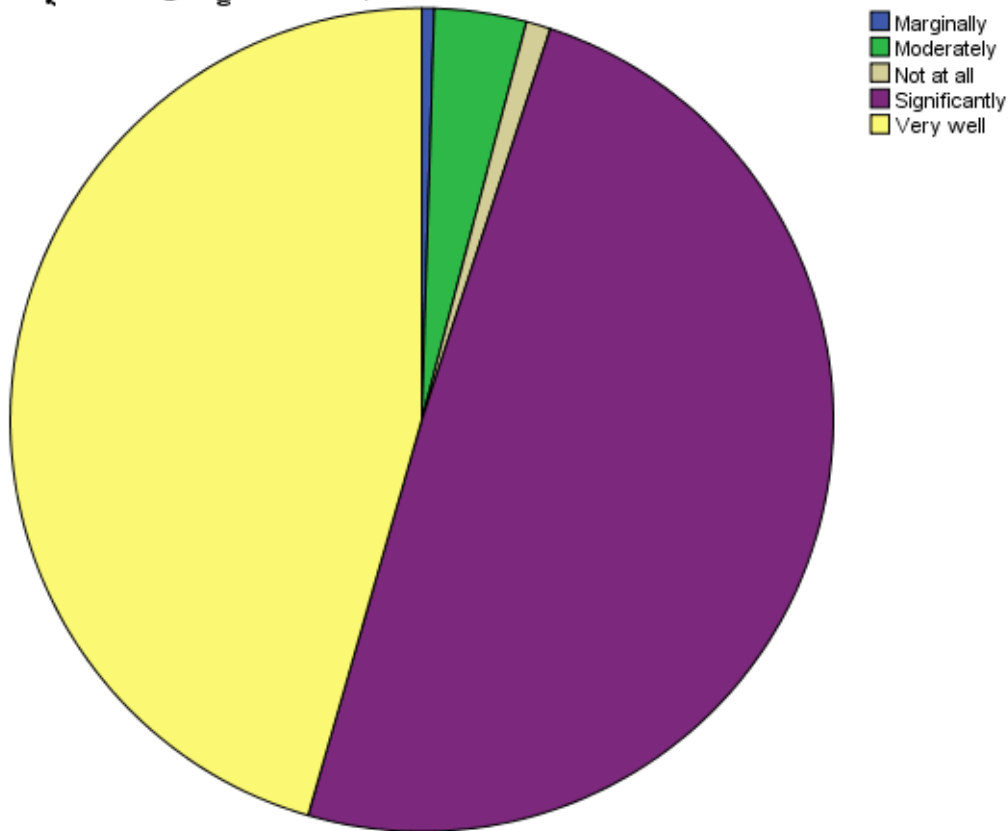
As always mentoring and guiding role of college teachers has been remarkable this year. That is quite reflecting in data; "Significant" and "Very good" have combined value of: 394 out of 415. Almost 95% students are happy with mentoring process. Mentoring and guidance at class level and institute level working positiviely in skill development of students. The college organised a lecturer on "philosophical counselling for students" Felicitated by Dr. KL Sharma (Retd. Prof. Univ. of Rajasthan Jaipur) to cater increasing demand for mentoring.

7.The institution provides multiple opportunities to learn and grow. ਸੰਸਥਾ ਸਿੱਖਣ ਅਤੇ ਵਾਧੇ ਦੇ ਕਈ ਮੌਕੇ ਪ੍ਰਦਾਨ ਕਰਦੀ ਹੈ

Legend:
- Agree
- Disagree
- Neutral
- Strongly agree
- Strongly disagree
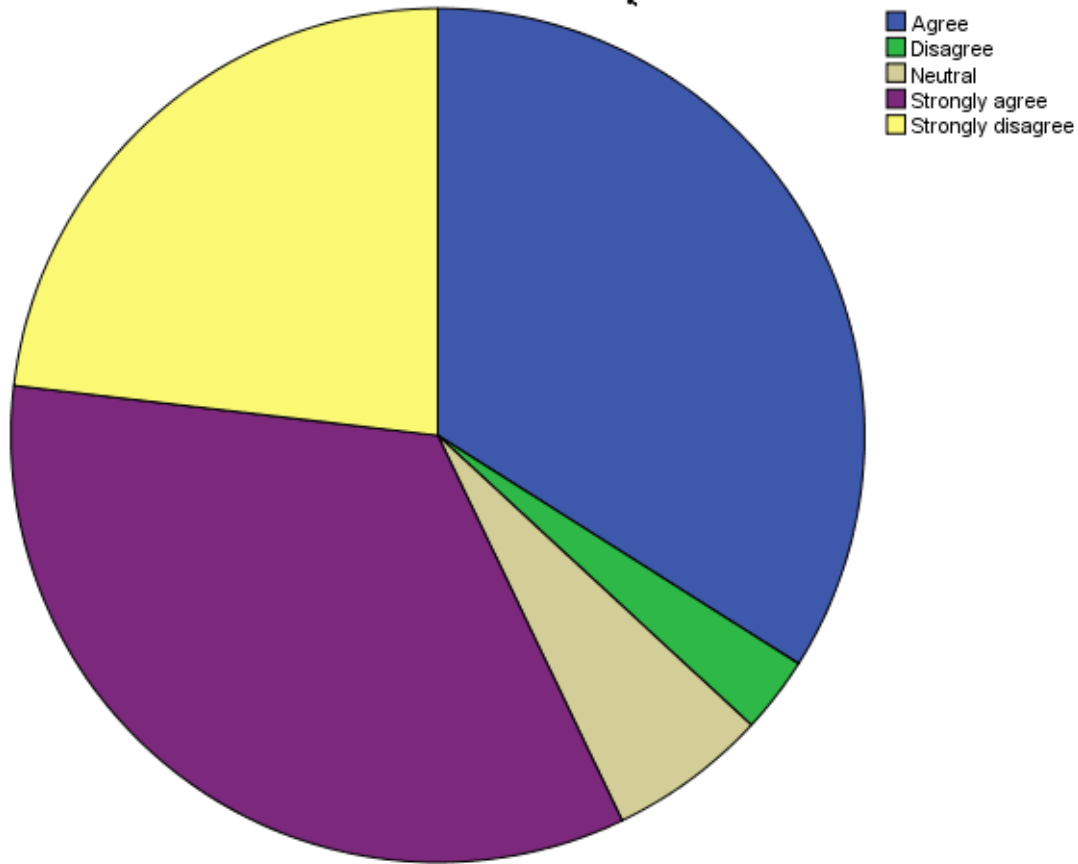
As mentioned in previous question, students under guidance of college teachers performing very well in post Covid era. "Strongly agree" and "Agree" have combined value of: 281 out of 415. Nearly around 68% students find their college worth in learning and other career opportunities. Though career related concern and fear is their among youth but still the institute is facilitating with its best resources.

8. Teachers inform you about your expected competencies, course outcomes and programme outcomes. ਅਧਿਆਪਕ ਤੁਹਾਨੂੰ ਤੁਹਾਡੀਆਂ ਅਨੁਮਾਨਿਤ ਯੋਗਤਾਵਾਂ, ਕੋਰਸ ਦੇ ਨਤੀਜਿਆਂ ਅਤੇ ਪ੍ਰੋਗਰਾਮ ਦੇ ਨਤੀਜਿਆਂ ਬਾਰੇ ਸੂਚਿਤ ਕਰਦੇ ਹਨ


Legend:
- Every time
- Never
- Occasionally/Sometimes
- Rarely
- Usually
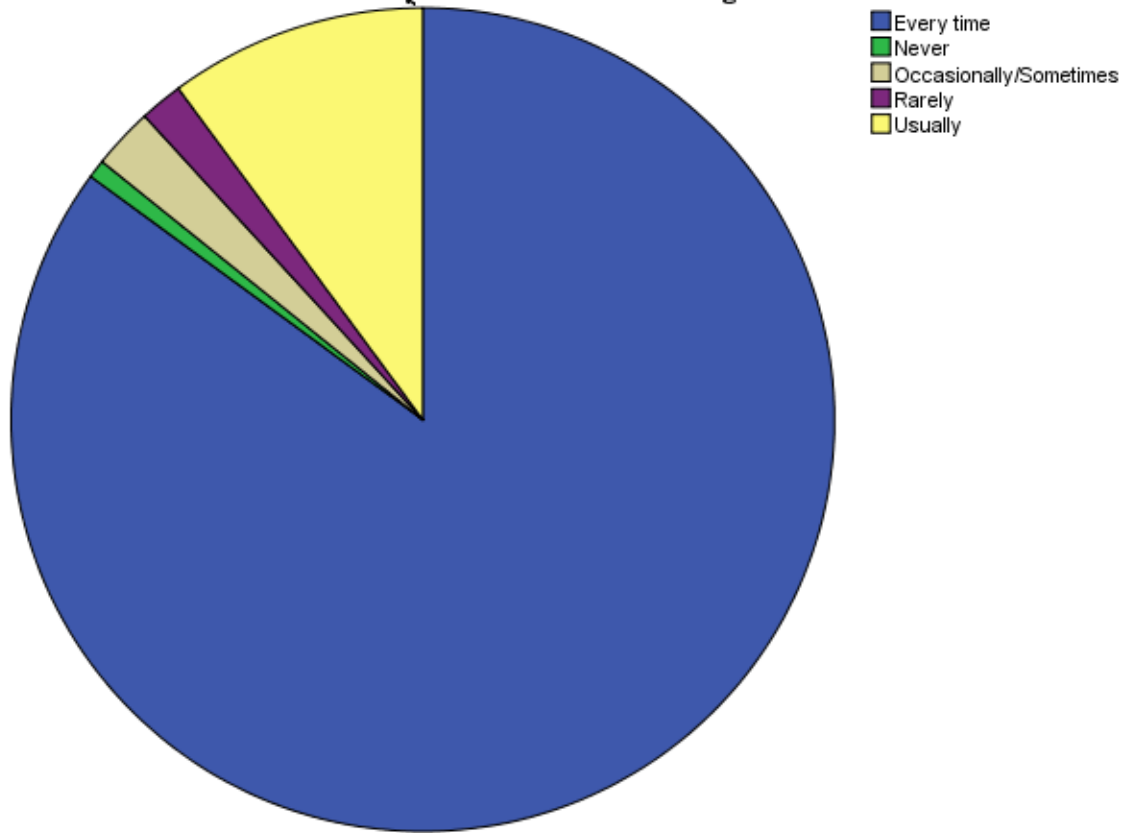
"Every time" and "usually" have combined value of: 395 out of 415 feedbacks. That is nearly around 95%, reflects how teachers are performing duties for students and providing all the information and support to become competent through skills in their interest areas.

9.The teachers explain the concepts through examples and applications.
ਅਧਿਆਪਕ ਉਦਾਹਰਣਾਂ ਅਤੇ ਐਪਲੀਕੇਸ਼ਨਾਂ ਰਾਹੀਂ ਸੰਕਲਪਾਂ ਦੀ ਵਿਆਖਿਆ ਕਰਦੇ ਹਨ

Legend:
- Everytime
- Never
- Occasionally/Sometimes
- Rarely
- Usually
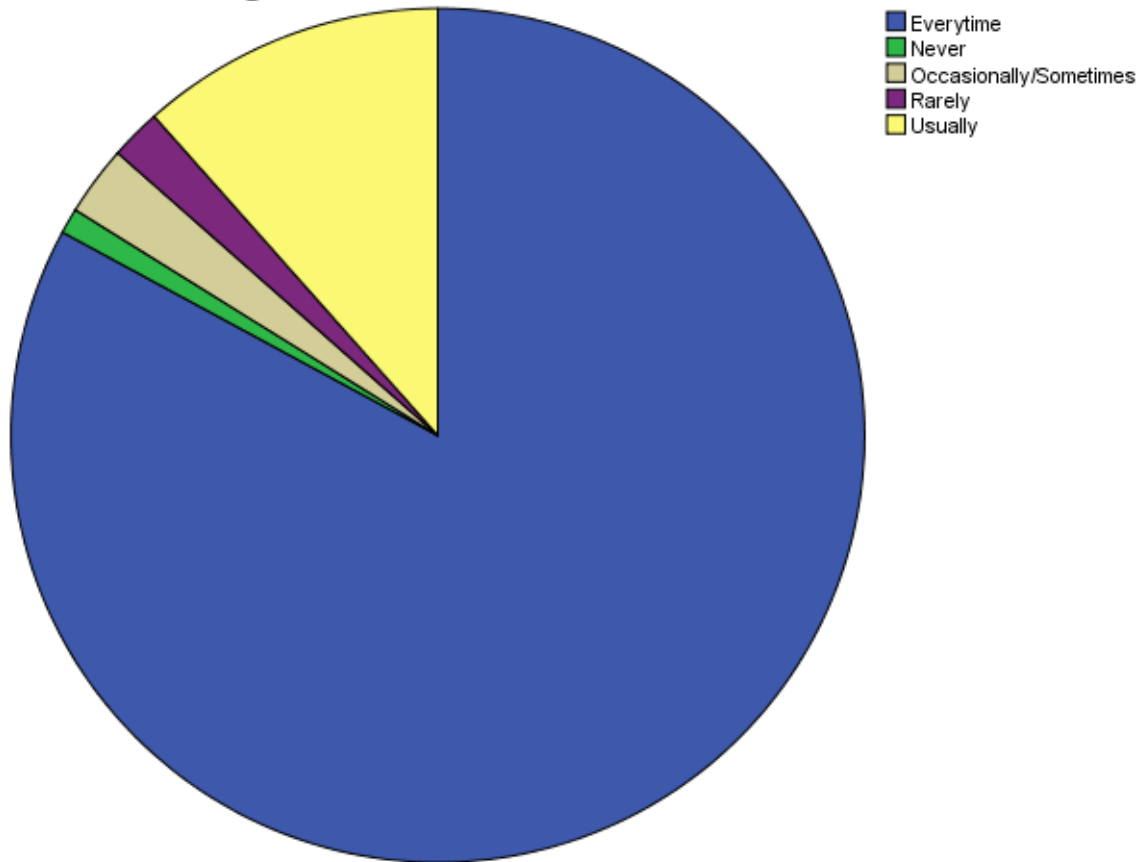
"Every time" and "usually" have combined value of: 392 out of 415 feedbacks. Around 94% students agreed upon conceptual clarity as core of the classroom teaching. Student centric methods are used by the teachers. Certificate and Diploma courses offered during the year made the students learn better. These courses have some visibility for career and job opportunities.

10.Teachers are able to identify your strengths and weaknesses and help you to overcome them. ਅਧਿਆਪਕ ਤੁਹਾਡੀਆਂ ਖੂਬੀਆਂ ਅਤੇ ਕਮਜ਼ੋਰੀਆਂ ਦੀ ਪਛਾਣ ਕਰਨ ਦੇ ਯੋਗ ਹੁੰਦੇ ਹਨ ਅਤੇ ਉਹਨਾਂ ਨੂੰ ਦੂਰ ਕਰਨ ਵਿਚ ਤੁਹਾਡੀ ਮਦਦ ਕਰਦੇ ਹਨ।

■ Everytime
■ never
■ occasionally
■ rarely
■ Usually
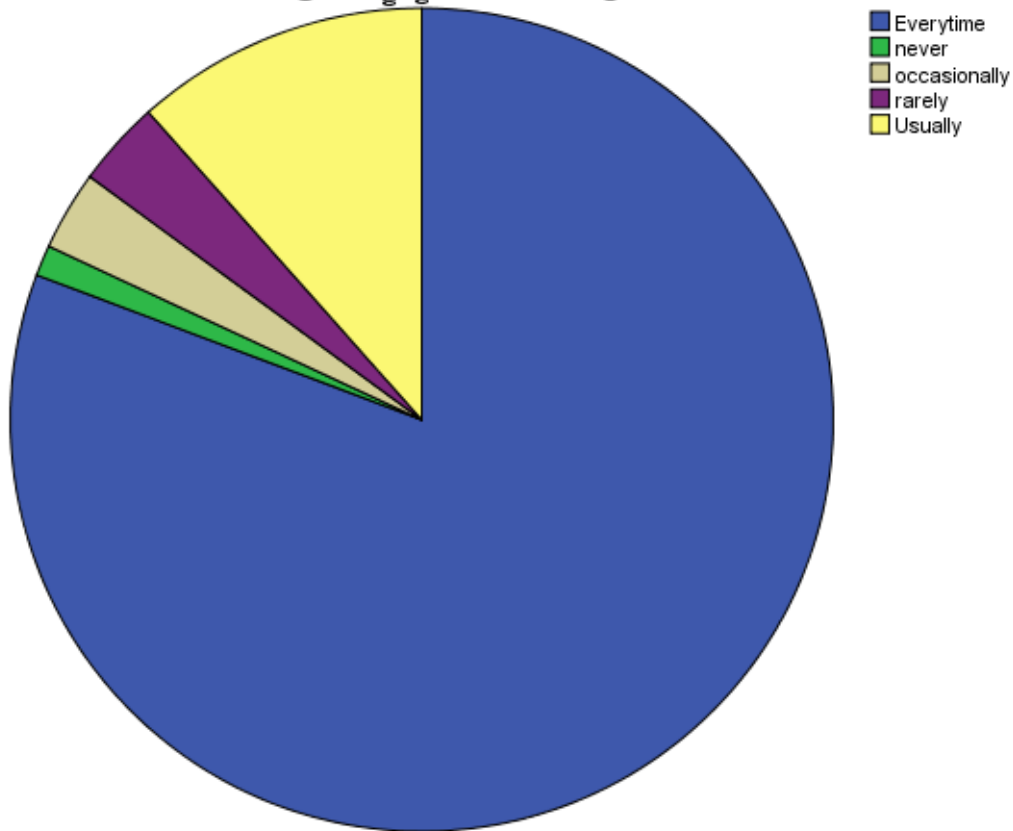
Role of teacher is to take out of your weakness and provide you with the weapons of knowledge, analyticity and conceptualisation. Teacher os institute have done this wonderfully. "Every time" and "Usually" have combined value of: 383 out of 415 feedbacks. Nearly 92% students are agree upon it.

11. Teachers encourage you to participate in extracurricular activities ਅਧਿਆਪਕ ਤੁਹਾਨੂੰ ਪਾਠਕ੍ਰਮ ਤੋਂ ਬਾਹਰ ਦੀਆਂ ਗਤੀਵਿਧੀਆਂ ਵਿੱਚ ਹਿੱਸਾ ਲੈਣ ਲਈ ਉਤਸ਼ਾਹਿਤ ਕਰਦੇ ਹਨ


Legend:
- Agree
- Disagree
- Neutral
- Strongly agree
- Strongly disagree
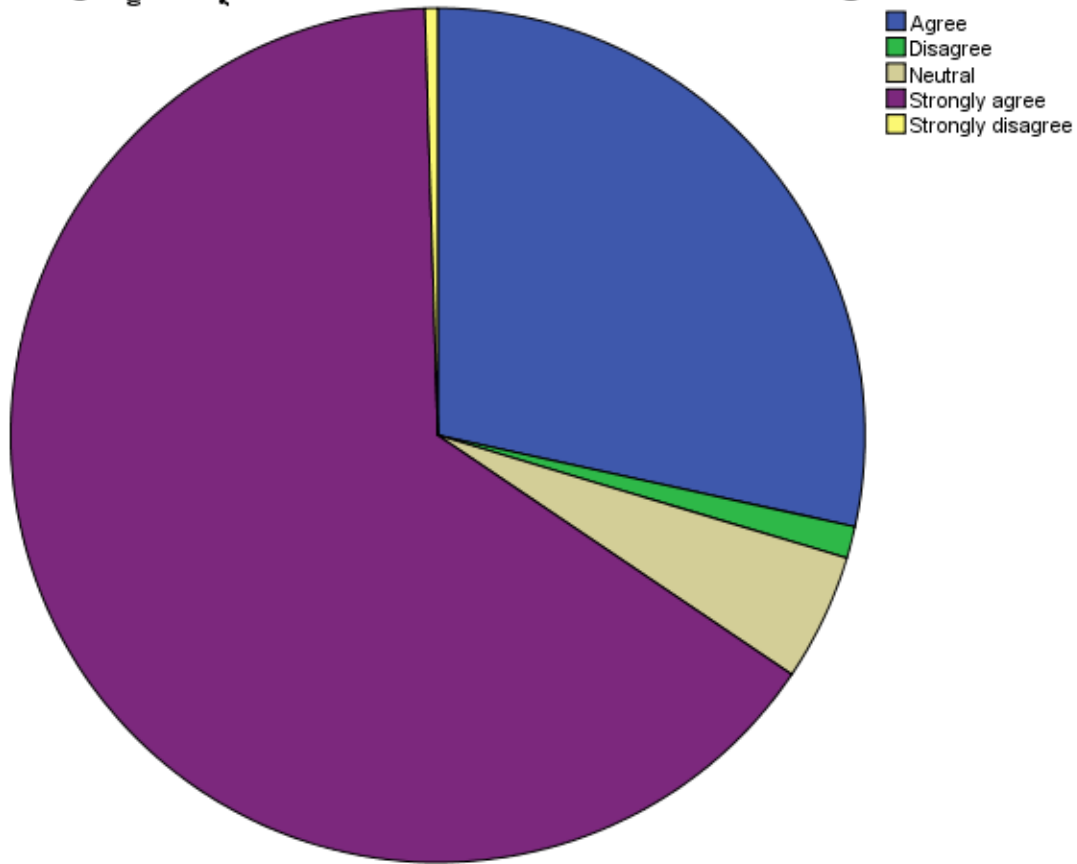
"Strongly agree" and "Agree" have combined value of: 388 out of 415 feedbacks. Nearly 94% students are agree with the institution's approach to provide students with extra-curricular activity to learn different things to exercise one's interest and serve the society in best possible way. The increase in number is significant as in previous year it was near about 90%

12.Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for job ਇੰਸਟੀਚਿਊਟ/ਅਧਿਆਪਕਾਂ ਦੁਆਰਾ ਤੁਹਾਨੂੰ ਨੌਕਰੀ ਲਈ ਤਿਆਰ ਕਰਨ ਲਈ **soft skills**, ਜੀਵਨ ਹੁਨਰ ਅਤੇ ਰੁਜ਼ਗਾਰ ਯੋਗਤਾ ਦੇ ਹੁਨਰ ਪੈਦਾ ਕਰਨ ਦੇ ਯਤਨ ਕੀਤੇ ਜਾਂਦੇ ਹਨ
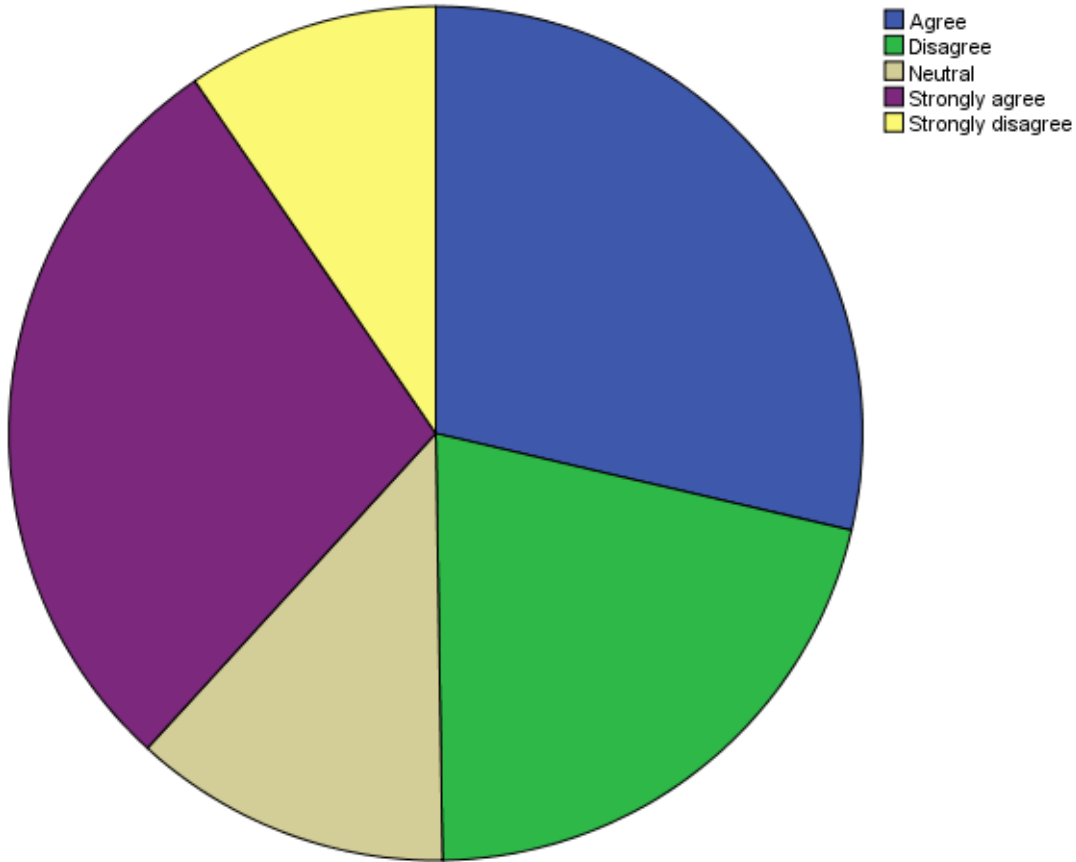

- ■ Agree
- ■ Disagree
- ■ Neutral
- ■ Strongly agree
- ■ Strongly disagree
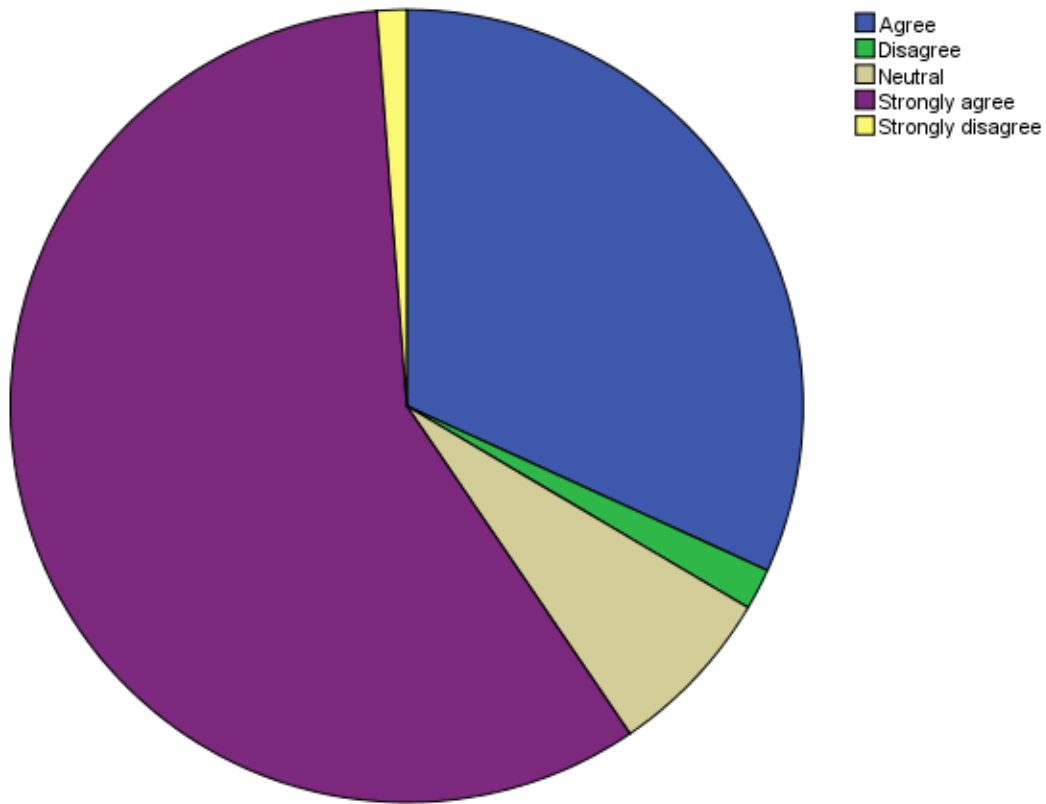
"Strongly agree" and "Agree" have combined value of: 374 out of 415 feedbacks. Around 90% students responded that teaching staff and supporting staff always embraces their support to students to acquire best skills to compete peers. Books, notes and newspaper are not sufficient to acquire knowledge, in such situation teachers encourage students to explore You tube and other media platforms to take advantage of available resoiurces.

13. The overall quality of teaching-learning process in your institute is very good.
ਤੁਹਾਡੀ ਸੰਸਥਾ ਵਿੱਚ ਅਧਿਆਪਨ-ਸਿਖਲਾਈ ਪ੍ਰਕਿਰਿਆ ਦੀ ਸਮੁੱਚੀ ਗੁਣਵੱਤਾ ਬਹੁਤ ਵਧੀਆ ਹੈ
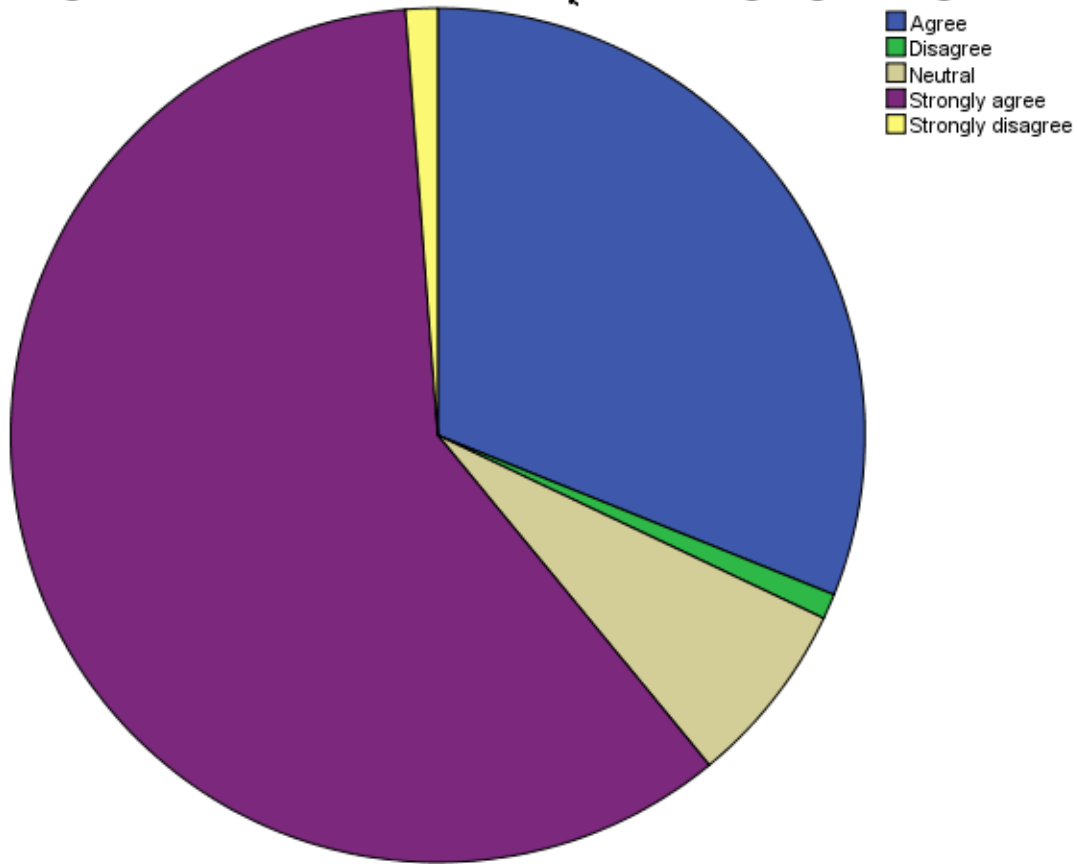
"Strongly agree" and "Agree" have combined value of: 377 out of 415 feedbacks. That represents, 91% of total students are satisfied with institute's learning process, which is significantly higher than the orevious year's 83%.

14. The teachers use projector/ppt in class ਅਧਿਆਪਕ ਕਲਾਸ ਵਿੱਚ ਪ੍ਰੋਜੈਕਟਰ/ppt ਦੀ ਵਰਤੋਂ ਕਰਦੇ ਹਨ

Legend:
- Agree
- Disagree
- Neutral
- Strongly agree
- Strongly disagree

"Strongly disagree" and "Disagree" have combined value of: 104 out of 415 feedbacks. That represents nearly 25% students are unhappy with ICT enabled learning material. Though this number was at 29% in 2020-21 and 31.2% in 2019-20 year which shows improvement from the previous year. But still lot of work to do as our target is to bring it down to well below 20% mark. Though teachers are dedicated to use ICT/smart class for student's better learning and working hard to become techno friendly and the result is very good but there are some limitation towards availabl;e resources and infrastructure. We have roughly around five thousand students and the availability of smart class and projectors in proportion to number of students are not sufficient. The institute has been continuously adding new ICT enabled classrooms. We are hopeful to achieve student's satisfaction in this field as well.