Government Rajindra College Bathinda

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Government Rajindra College Bathinda

Infrastructure Feedback Report

Session: 2023-24

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Objective

a. To measure the student's level of satisfaction on their experiences with the Government Rajindra College Bathinda covering the following areas:
   - Adequacy, accessibility and quality of teaching-learning resources in the college environment.
   - Effectiveness of communication.
   - Academic Staff Performance (Quality of teaching).
   - Evaluation procedure and its effectiveness.
   - Overall student satisfaction level.
b. To identify and address gaps for improvement.

The survey was conducted online. Each question has five responses, and respondents have to choose the most appropriate one.

Methodology for Analysis:

The questionnaire is based on the Likert scale where the responses are recorded on a scale of 1 to 5, with the most positive response (Excellent) being rated as 5 and la of response (Fair) being rated as 1. The given questionnaire was filled online by 3062 random respondents from all streams. After the survey, the mean score for each has been calculated and the overall mean has been arrived at.

Method for calculation of mean score on Likert Scale:

To determine the mean score of the 5-point Likert scale, the following formula has been used:

Mean score = (5 × No. of responses in Excellent parameter + 4 × No. of responses in Very Good parameter + 3 × No. of responses in Good parameter + 2 responses in Fair parameter + 1 × No. of responses in Average parameter) / Total No. of responses in All parameters.

Participants

Parameter	Resp
Total Respondents	
TOTAL	

Analysis and Interpretation:

1 - Class Rooms

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Seating capacity	1051	667	805	131	145	2799	
Teaching Learning aids	965	725	763	116	102	2671	
Ventilation/Airy /lighting	876	651	813	163	158	2661	
Cleanliness	857	646	787	163	176	2629	
Total	3749	2689	3168	573	581	10760	

Course wise Mean Score
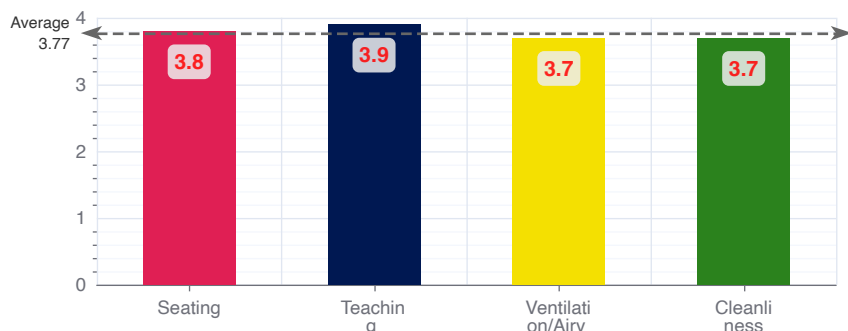
Option wise Respondents
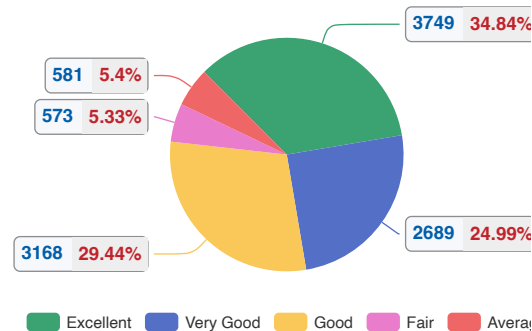
2 - Library

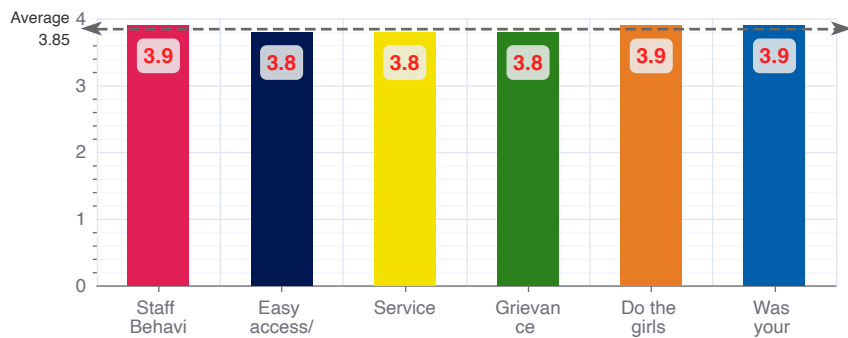| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Seating arrangement and Capacity	1164	717	660	79	95	2715	
Ventilation/Airy/Lighting	1029	754	682	91	78	2634	
Suitable Timings	1006	749	707	83	79	2624	
Staff Behaviour	982	696	747	105	98	2628	
Latest Books & Journals & Magazines	970	713	724	113	114	2634	
Access to online & Offline Journals and Magazines	930	703	756	114	128	2631	
Availability of Daily Newspapers	1056	710	670	84	77	2597	
Total	7137	5042	4946	669	669	18463	

Course wise Mean Score
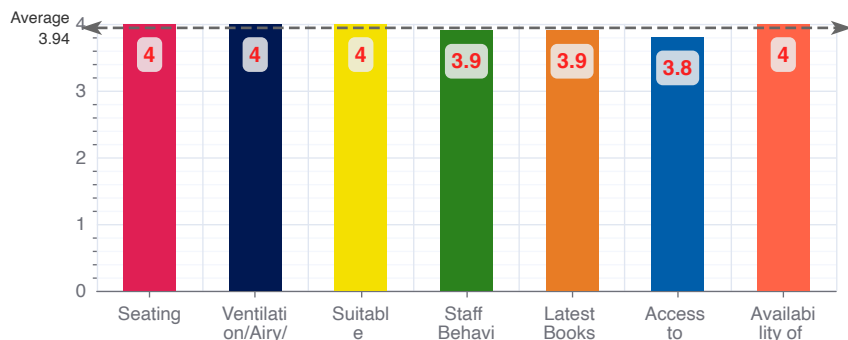
Option wise Respondents
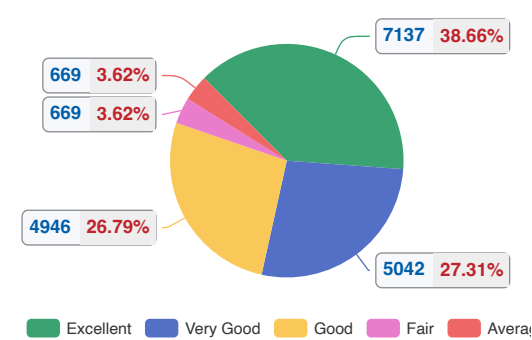
3 - Administration, Office & Campus

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Staff Behaviour	1015	721	739	108	114	2697	
Easy access/availability	883	715	782	130	115	2625	
Service Promptness	881	689	803	131	108	2612	
Grievance Redressal	860	694	827	130	98	2609	
Do the girls feel secure in the campus?	966	706	757	101	90	2620	
Was your time at the college intellectually enriching?	922	680	786	115	88	2591	
Total	5527	4205	4694	715	613	15754	

Course wise Mean Score

Option wise Respondents
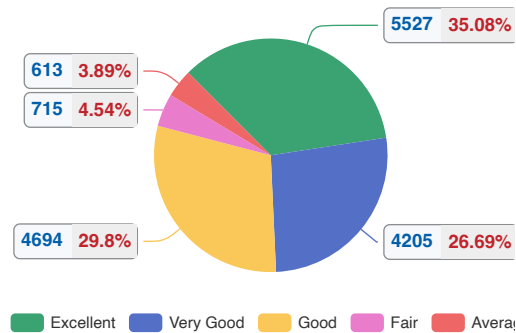
4 - Canteen

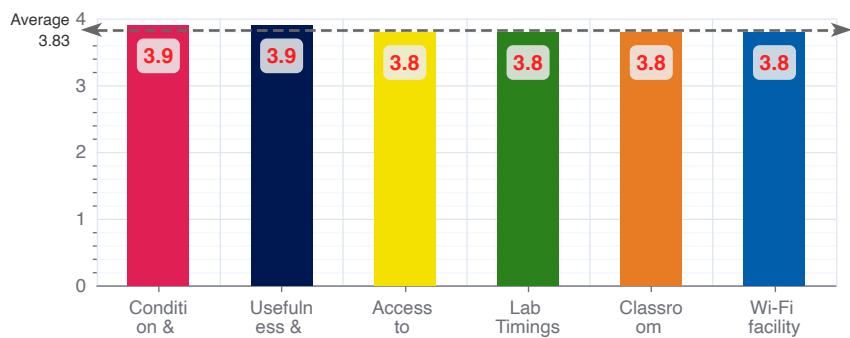| Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Behaviour of canteen staff	901	711	828	129	126	2695	
Pricing of the items	765	654	810	201	198	2628	
Variety of items available	758	646	809	194	220	2627	
Quality of Food	753	607	807	198	252	2617	
Ambience & Cleanliness	772	633	798	180	231	2614	
Total	3949	3251	4052	902	1027	13181	

Course wise Mean Score
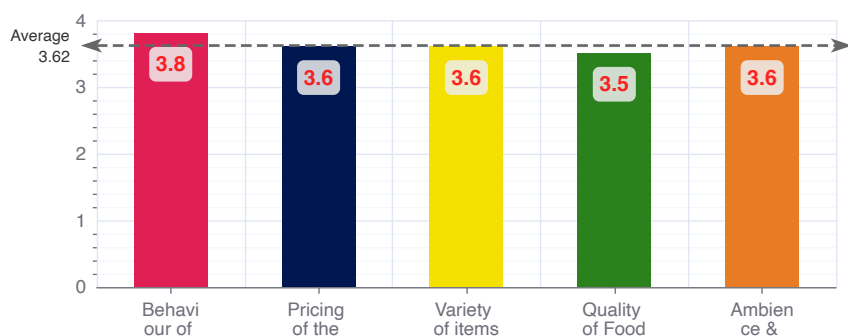
Option wise Respondents
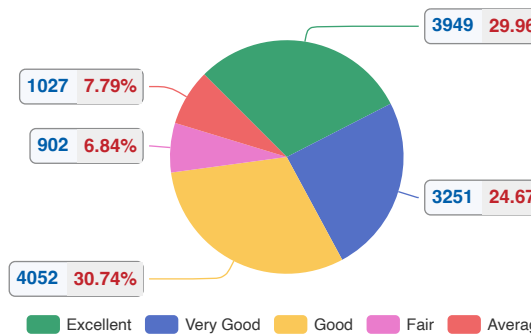
5 - Computer Labs

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Condition & Quality of Hardware (Desktops, printers etc)	988	742	705	105	112	2652	
Usefulness & working of installed software	894	754	724	103	115	2590	
Access to Computer Labs	891	734	747	112	105	2589	
Lab Timings	866	748	736	119	106	2575	
Classroom Projectors/ Smart boards working	901	719	707	124	134	2585	
Wi-Fi facility	863	699	700	136	173	2571	
Total	5403	4396	4319	699	745	15562	

Course wise Mean Score

Option wise Respondents

5403	34.72%
745	4.79%
699	4.49%
4319	27.75%
4396	28.25%

Excellent · Very Good · Good · Fair · Averag
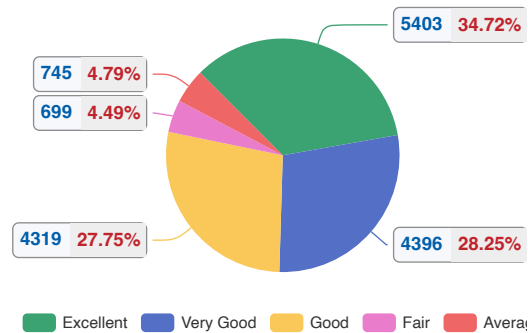
6 - Other Lab Facilities

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Condition & Quality of Appratus/Equipments	996	762	677	91	107	2633	
Availability of Appratus/equipments	875	796	720	86	102	2579	
Are practicals conducted regularly as per time table	908	786	690	85	106	2575	
Behaviour of Lab Staff	898	798	694	87	99	2576	
Proper instructions given by Faculty	905	783	669	95	100	2552	
Total	4582	3925	3450	444	514	12915	

Course wise Mean Score

Option wise Respondents

4582	35.48%
514	3.98%
444	3.44%
3450	26.71%
3925	30.39%

Excellent · Very Good · Good · Fair · Averag
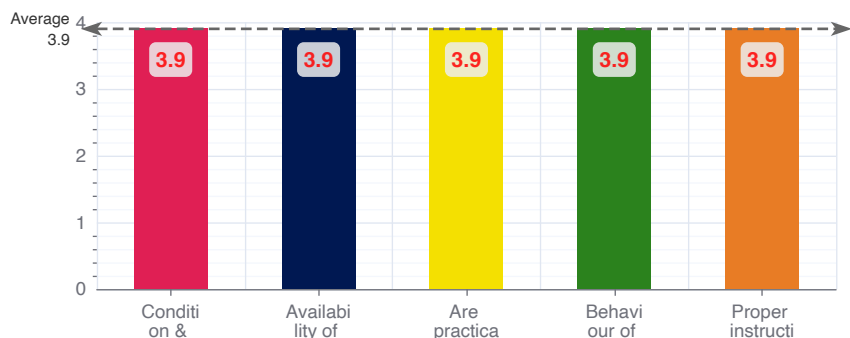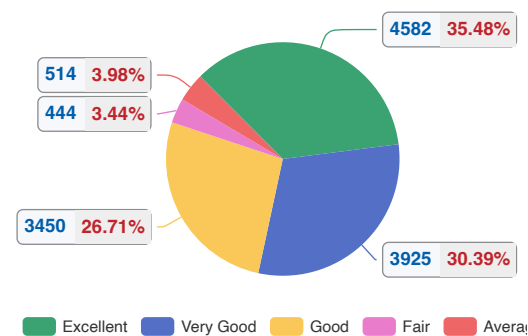
7 - Hostel (if applicable)

Parameter	Excellent (5)	Very Good (4)	Good (3)	Fair (2)	Average (1)	Total	Mea
Availability of Clean Drinking Water	750	604	694	111	164	2323	
Mess facilities	723	585	723	118	170	2319	
Rooms	787	603	704	116	169	2379	
Toilets	710	590	692	145	182	2319	
Grievances redressal system	741	589	707	111	158	2306	
Total	3711	2971	3520	601	843	11646	

Course wise Mean Score

Option wise Respondents

3711	31.87%
843	7.24%
601	5.16%
3520	30.22%
2971	25.51%

Excellent · Very Good · Good · Fair · Averag
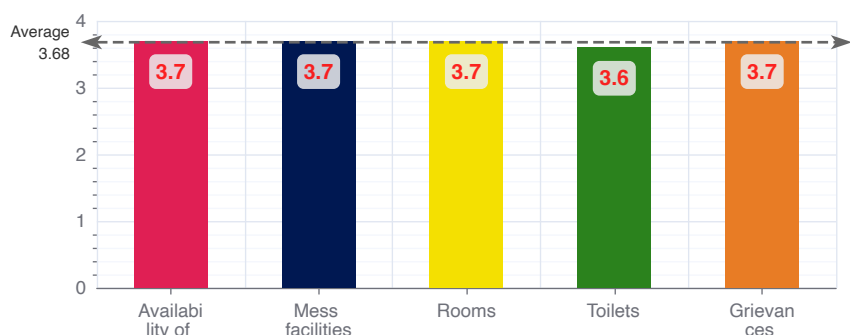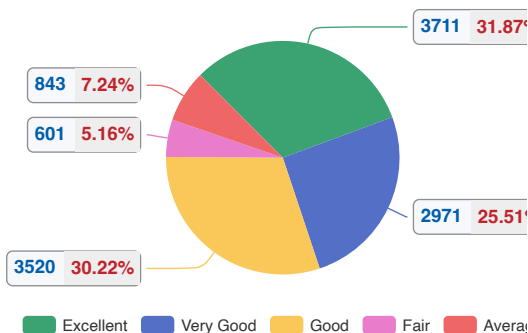
Overall Mean Score for Various Parameters by Students of Various Courses

Course\Parameter	Class Rooms	Library	Administration, Office & Campus	Canteen	Computer Labs	Other Lab Facilities	Hostel (if applicable)	
Parameter wise Mean Score	3.8	3.9	3.8	3.6	3.8	3.9	3.7	